

Responsible Gaming Agreement ("RGA")

The Responsible Gambling Agreement stipulated below are effective as of April 01, 2021. The Responsible Gambling Agreement were last updated on Sep 24, 2023.

Revision History / App ver. 1.3.1

revision	date	name	description
Ver. 1.0	April 01.2021	888BITS - Responsible Gambling	
Rev.1.2.	February 28, 2022.		
Rev.1.3.	July 30, 2023	Urgent Update CET	
Rev.1.4.	Sep 24, 2034		

1. Responsible Gambling

1.1.

The website www.888bits.com (hereinafter referred to as "888Bits", "Casino", "Site", "Our Company", "We") is owned and managed by SMARTBITS B.V. The gaming environment on the site is run by Smartbits B.V., a firm established and headquartered in Curaçao (known as the "Operator"). Both the Operator and the Payment Processor are collectively referred to as the "Game Service Organizers" or simply "Organizers".

SPIILUX ENTERPRISES LTD, a subsidiary of SMARTBITS B.V., serves as an Agent for SMARTBITS B.V. It is registered in Cyprus at 5 Galinis, Office 101, 1048 Nicosia, Cyprus, with the registration number HE 431701.

All transactions associated with the games are handled through CoinsPaid, a property of Dream Finance OU (Registration No. 14783543, located at Harju maakond, Tallinn, Kesklinna linnaosa, Kai tn 4, 10111, Estonia). These payments are conducted through SmartBits B.V., known as the "Payment Processor."

Engaging with 888Bits Casino can provide entertainment and even the potential to secure wins. However, winning isn't always guaranteed. Embracing losses as part of the experience is vital. Hence, it's crucial to gamble responsibly and not stake money you can't afford to lose. We strive to ensure all your interactions with us remain positive, win or lose. Recognizing when to step back is a significant element of responsible gaming. Hence, we provide several tools and consistent feedback on your gambling behaviors to help you monitor and maintain control.

1.2.

The Gaming Service operates under license number 1668/JAZ, granted by the Governor of Curaçao as of 1 October 1996, in accordance with the ordinance from June 8, 1993 (referred to as the "Gaming License") through the intermediary, Cyberluck Curaçao N.V., a company based in Curaçao and operating under "Curaçao eGaming" (referred to as the "Intermediary"). The Curaçao Minister of Finance has empowered the Gaming Control Board (known as the "Gaming Control Board"), a private foundation in Curaçao, to oversee the Gaming License.

1.3.

This document, known as the "Responsible Gaming Agreement", "Agreement", or "RGA", invites the user, referred to as "You", "Player", or "End User", to participate in games of chance (the "Games") where outcomes are primarily dictated by unpredictable elements. These games fall under the "Gaming Service", accessible via the 888bits platform, which may also be known by other "Aliases". This service is designed exclusively for your entertainment.

1.4.

Within this Agreement and the associated GT&C, both You and the Operator may choose, considering various terms and factors, to put forth an amount, the "Stake", on the uncertain result of a Game. This action is called "placing a Bet" or "Wager". If you succeed in the Game, a "Win", you earn a "Prize". Conversely, if the outcome isn't favorable, a "Loss", you forfeit your Stake.

Special Offer

Beyond the standard provisions in section 1.4, the Operator can grant you a special, time-limited opportunity to partake in a unique Game, where the outcome might yield a combined "Jackpot Win". In addition to a Prize, you might receive an extra advantage not directly linked to game participation, such as a "Promotion". However, a Promotion isn't a Prize. These offers can be temporary, might have notable restrictions, and the Operator can end them upon completion.

Resolution Process

Under this Agreement, the Intermediary, chosen by both the Organizers and You, assists in resolving any "Disputes" related to the Gaming Service that the Organizers and the Player couldn't amicably address. The resolution is provided as a final judgment in line with article 7:900, section 2, CCC, named a "Binding Decision". The Intermediary, with expenses borne by the Organizers, oversees and records the Brand's regulations related to the Gaming Service, making them available to both parties on request. This is the "Intermediary Service". For every updated version of this Agreement and its GT&C, the Intermediary issues a unique validation code, showcased on the endorsed document.

Involved Entities

Both the Gaming Service and Intermediary Service are collectively called the "Services". The Organizers and the Intermediary together are termed the "Service Parties". The ensemble of the Player and the Service Parties is collectively known as the "Entities involved in the Agreement" or simply, the "Parties".

2. Rga Services

2.1.

You acknowledge that the Operator may provide additional "Guidelines" detailing how Policies relate to certain in-game options ("In-Game Offerings"). This could encompass options like purchasing game enhancements or complimentary in-game Bets, known as "Features".

2.2.

Given the transient nature of In-Game Offerings, they are not fixed in the GT&C since frequent updates would be required, possibly on a weekly or even daily basis. Before selecting any In-Game Offerings, you must assess them thoroughly. By choosing them, you are bound by any relevant Guideline tied to those Offerings.

2.3.

You understand and agree that when using the Gaming Service, it's solely your responsibility to ensure no legal constraints hinder your participation.

2.4.

You concur that:

- (a) This Agreement, along with its GT&C and Guidelines, constitutes the entire agreement between the parties, superseding prior agreements;
- (b) If any part of this Agreement or its GT&C is found invalid or unenforceable by a legal authority, the remaining sections remain effective. The parties shall collaboratively seek a replacement for the invalidated section that aligns with the initial intent;
- (c) Concerning the Communications Policy, the Service Parties provide a channel for feedback, questions, comments, or concerns regarding the Agreement, GT&C, and Guidelines.

2.5.

All involved parties accept that the interpretation and enforcement of the Agreement, GT&C, and Guidelines fall under Curaçao law, as outlined in article 14, paragraph 3, subsection (j) of the License Conditions.

3. About Gaming Environment

3.1.

To participate in the Games, access the Gaming Environment as outlined in section 1.1. Registration requires submitting your details. Once registered, you'll have a personal ledger linked to the Brand called the "Account." This Account displays your total credits, termed "Game Credits" or "Credits," as well as other pertinent game-related information, represented as the "Credit Balance" or "Balance."

3.2.

Recognize and agree that the designation of Credits as valuable assets ("Assets") varies based on their nature:

- (a) Credits purchased using real money, or "Deposited Credits", are considered Assets. However, any transaction reversed due to a chargeback or the like isn't counted as a deposit;
- (b) Credits obtained from gameplay or promotions, or "Non-Deposited Credits", aren't typically viewed as Assets;
- (c) Only when the Operator explicitly deems Non-Deposited Credits convertible to real-world assets outside the Gaming Environment are they considered Assets. Otherwise, they're non-convertible or "Non-Transferable Credits."

3.3.

Please note:

- (a) Distinguishing between Deposited and Non-Deposited Credits is essential;
- (b) Adherence to rules for each Credit type is mandatory, as stated in the Player Account and Bonus Conditions Policy;
- (c) The Operator can modify or halt the availability of both Deposited and Non-Deposited Credits as per their discretion and policy;
- (d) If uncertain about Credit's value or convertibility, seek legal or financial advice before making decisions on their use or transfer.

3.4.

Your Account can accumulate Credits when:

- (a) You deposit, as per section 3.2., subsection (a);
- (b) You win, as mentioned in section 1.4.;
- (c) The Operator augments your Balance due to promotions, compensatory actions, or balance corrections.

3.5.

Credits can be deducted from your Account when:

- (a) You withdraw, as detailed in section 3.2., subsection (c);
- (b) You make in-game purchases, including buying extra spins;
- (c) You face a loss, as specified in section 1.4.;
- (d) The Operator deducts from your Balance due to expired promotions, policy corrections, or policy violations.

3.6.

Your Balance reflects your total Credit count. For your withdrawal rights, factor in all credits added to and deducted from your Balance:

$TWE = \text{Total Deposits} + \text{Total Wins} + \text{Positive Adjustments} - \text{Total Withdrawals} - \text{Purchases} - \text{Total Losses} - \text{Negative Adjustments}.$

Note: The difference between Total Credit Entitlement and Total Withdrawal Entitlement comprises Non-Transferable Credits.

3.7.

Understand that payment processing undergoes regular scrutiny, which can cause potential delays in Deposits and Withdrawals, often beyond the Payment Processor's control. Consequently, your withdrawals might be spread across multiple transactions, adhering to the Withdrawal Policy.

3.8.

According to article 14, section 2 of the Gaming License, you must consent to the Agreement, including the GT&C, to register with the Brand and access the Gaming Environment. If you disagree, refrain from registering or using the platform. If you later change your mind, inform the Organizer, stop using the platform, and close your account as per the Exclusion Policy.

4. Accepting The Agreement

4.1.

By accessing, registering, or using the Gaming Environment and marking the acceptance box when signing up, you confirm that you understand, agree to, and accept the Agreement, GT&C, and the Guidelines. This includes:

- (a) Adhering to the Agreement and GT&C;
- (b) Following the Policies and Guidelines;
- (c) Ensuring you are not categorized as an Excluded Person as per the Exclusion Policy;

(d) Assuring you have the authority to commit legally to the Agreement and GT&C, and that you're joining for personal entertainment purposes;

(e) Committing to avoid any actions that breach the Agreement, GT&C, or any related Policy or Guideline, especially those highlighted in the Anti-Abuse Policy.

4.2.

Understand that any abusive behavior, as outlined in the Anti-Abuse Policy, is detrimental to all stakeholders. Engaging in such activities may result in consequences including account suspension, termination, or even legal actions. It's crucial to adhere to the Anti-Abuse Policy to ensure the safety and rights of everyone associated with the Services.

4.3.

Before using the Services, you must confirm that you understand and accept the Agreement and GT&C and are bound by them.

4.4.

You should know that:

(a) The Agreement and GT&C are accessible via a link at the bottom of each of the Brand's web pages, allowing you to read, print, or download them;

(b) You can check the authenticity of the Brand and its licensing by clicking on the Operator's seal. If the seal suggests any licensing issues, discontinue using the Gaming Services and contact the Intermediary as outlined in the Communications Policy.

4.5.

Any option provided in this section ensures you have adequate chances to review the Agreement and GT&C, as referenced in article 6:234, section 1, subsection (a), CCC.

4.6.

The official language of the Agreement and GT&C is English. You are responsible for understanding all Services under this Agreement and GT&C, with or without help. Even if there's a lack of clarity about the GT&C, you are still bound by its terms, as described in Article 6:232, CCC. While translations might be available, the English version prevails.

4.7.

Before and after you accept the Agreement and GT&C, the Organizers may run various checks to ensure you're eligible to use the Gaming Service as per the Exclusion Policy. It's your duty to cooperate. If you believe you're ineligible, do not sign up or use the Gaming Environment or Services.

5. Updates To The Agreement And Its Terms And Conditions

5.1.

You recognize and accept that the Service Parties have the authority to alter, revise, or update the Agreement and its GT&C whenever necessary. Any changes to the Agreement or GT&C will be presented to you in the manner described in section 4.3.

5.2.

You understand and concur that any new versions of the Agreement and GT&C will override previous versions and will take effect two weeks after their release, as mentioned in section 5.1 (known as the "Effective Date").

5.3.

It's your duty to frequently review the Agreement and its GT&C. If you continue using the Services beyond the Effective Date of the altered terms, it implies you've accepted these new terms.

5.4.

Due to the typically short-lived nature of the In-game Offerings referenced in sections 2.3. and 2.4., updates to the Guidelines mentioned in section 2.3. are not governed by this section's provisions. You're responsible for consistently checking the Guidelines. Using an In-Game Offering governed by a specific Guideline means you've accepted any updates to that Guideline.

6. Non-Transferability

6.1.

You understand and agree that you hold personal responsibility for any rights or claims arising from or related to the Services governed by the Agreement and its GT&C. This responsibility holds regardless of the legal foundation, be it contractual, tortious, or any other form of liability. As per section 3:83, subsection 2 of the CCC, you are prohibited from assigning or transferring these rights or claims, either in whole or in part, to a third party.

6.2.

Building on section 6.1., the Agreement and its GT&C prevent the assignment or transfer, either fully or partially, of any rights or claims derived from the Services to third parties. This stipulation stems from article 2 of the Ordinance, which references articles 15 and 16 of the Gaming License and emphasizes the direct relationship between you and the Organizers. Such a relationship inherently limits the transfer or assignment of these rights or claims.

6.3.

Any attempt to transfer or assign rights contrary to this section is deemed as Abuse, as defined in the Anti-Abuse Policy, and will be nullified.

6.4.

You acknowledge and consent that rights, or the pursuit of rights, cannot be passed onto third parties with the intention of gaining undue advantage or causing disadvantage, in line with article 6:163 of the CCC.

6.5.

The terms outlined in this section will persist in their validity even after the termination or conclusion of the Agreement and its associated GT&C.

7. Choice Of Forum

7.1.

You recognize and concur that any disputes, disagreements, controversies, or claims stemming from or related to the Agreement, the GT&C, or the Guidelines, inclusive of any breach, termination, or validity questions, and inclusive of requests to annul a decision as specified in article 12, section 5 of the GT&C, irrespective of the legal premise (be it contractual, tort-based, or other), will be addressed through arbitration at the Cyprus Arbitration and Mediation Centre ("CAMC") in Nicosia, Cyprus, following the rules active at the commencement of the arbitration.

7.2.

You understand and accept that the arbitration at the CAMC will be overseen by three arbitrators. The primary venue for arbitration will be Nicosia, Cyprus. All arbitration proceedings will be conducted in English. The arbitrators' resolution will be conclusive, binding both Parties, and can be executed in any competent court.

7.3.

You concur and recognize that:

- (a) You have the choice to forego the arbitration outlined in sections 7.1. and 7.2. by emailing a written opt-out notice to the Intermediary at "opt-out@curacao-egaming.com" within a month from the day a Service Party first informs you of its intent to initiate the arbitration clause per section 7.1.;
- (b) if the opt-out notice under (a) is dispatched, or if section 7.1. is considered non-enforceable or invalid, all Parties will bring the matter before the exclusive jurisdiction of the District Court in Nicosia, Cyprus. You also have the choice to opt out of this court in a manner similar to subsection (a) if the provision in subsection (b) is found to be unenforceable or invalid, the matter will be submitted to the exclusive jurisdiction of a court in your residential country.

7.4.

You understand and accept that arbitration serves as a specialized, expedited, and cost-efficient alternative to traditional court proceedings.

7.5.

You accept and acknowledge that, as outlined in section 7.3., if you decide against exercising any given rights, you then forfeit any rights to contest the jurisdiction of an arbitration panel or court and are bound by its verdict.

7.6.

The stipulations of this section will persist even after the Agreement and its associated GT&C conclude or are terminated.

8. We Can Offer You Account Tools

Deposit Limits

You have the option to set deposit limits on your account. These limits determine how much you can deposit daily, weekly, or monthly. Upon setting, the limits become active immediately. Decreasing your limit takes effect right away, while increasing it requires a 24-hour waiting period. If you decide to remove the deposit limit, there's a 24-hour processing time. An email notification will be sent once you reach your set limit.

Loss Limits

Loss limits can also be set on your account. These limits define your allowable losses per day, week, or month. Just like deposit limits, these are activated immediately upon setting. Decreasing the limit is instantaneous, while increasing it involves a 24-hour wait. A 24-hour processing time is required to remove this limit. You'll receive an email alert upon reaching your specified loss limit.

Wagering Limits

Wagering can be fun and thrilling for many. However, it's crucial not to chase losses. Betting responsibly separates casual play from uncontrollable gambling issues. You can set a daily wager limit in your primary currency. This limit activates instantly. Decreasing it is immediate, but increasing the limit will necessitate a 24-hour delay. Removing the wager limit also requires 24 hours to process. An email will notify you once you've hit the limit.

Session Limits

Your account allows for session time limits, specifying how many minutes you can play daily. These limits are activated as soon as they're set. Lowering the limit is instantaneous, while raising it has a 24-hour delay. It takes 24 hours to cancel the session limits. Should you reach the set session time, you'll receive an email alert.

Cooling-Off Period

Should you feel the need for an extended break, you can opt for self-exclusion ranging from 6 to 12 months, or any specified duration. To reactivate your account after this hiatus, you'll need to contact us.

Permanent Account Closure

If you decide to quit playing altogether, we respect your choice. You can deactivate your account from the dashboard. If you need assistance, our customer support is here to help. Please be aware that accounts closed permanently cannot be reactivated.

Kindly note, for indefinite self-exclusions, any remaining funds will be returned based on the casino's payout limits. For fixed-duration self-exclusions, remaining funds will only be released following the self-exclusion period, adhering to the casino's payout guidelines.

9. Do You Have A Gambling Problem?

Evaluating whether your gambling habits remain within safe boundaries can be challenging. Nonetheless, there are several warning signs to be conscious of:

- Do you often gamble beyond your planned limit?
- Does your gambling interfere with your professional or social commitments?
- Have you made unsuccessful attempts to reduce or quit gambling?
- Have you ever concealed or downplayed your gambling activities to loved ones?
- Do you believe a major gambling win could solve your issues?

To gauge the influence of gambling on your daily life, consider taking a self-assessment test like this one. If you recognize that your gambling habits have become problematic, the initial step is to prevent further gambling. You can swiftly self-exclude from our platform by reaching out to our customer support team. When you opt for self-exclusion, you can be assured that you won't be able to access and gamble during vulnerable moments.

Additionally, for enhanced security, consider software tools like Betfilter and Gamban, which restrict access to gambling websites on your computer and other devices.

10. External Organizations

Dealing with gambling challenges and their potential repercussions can be overwhelming to navigate alone. We advise seeking guidance from specialized organizations that provide assistance for gambling-related concerns. Numerous groups offer complimentary and discreet support.

- www.gamcare.org.uk
- www.gamblingtherapy.org
- www.gamblersanonymous.org.uk

11. Parental Control

If you have a child using the same computer as you, always ensure that your account details and passwords remain confidential. To safeguard your children from online gambling exposure, consider downloading free protective software. Two reputable choices are:

<https://www.netnanny.com>

<https://www.27labs.com>

For any queries about security or using our platform, our customer support is always ready to assist.

12. Additional

Age Restriction

Opening a Player Account or engaging in gambling activities at our Casino is prohibited for individuals below 18 years of age. We have the authority to ask for proof of age and might freeze your Player Account until your age is verified.

Broader Impacts

The repercussions of compulsive gambling aren't confined to the player alone; they can extend to their family and friends. If you're concerned about someone you know, it's advisable to connect with specialized support organizations. Our customer support team is also at your service, ready to guide and assist.

Your well-being is our priority. If you find yourself vulnerable, grappling with addiction, or facing challenges due to gambling, know that we're here for you. Apart from our Live Support and Telegram channels, there are several platforms staffed by professionals to aid you.

If you believe gambling has become problematic for you, consider taking one of these self-assessment tests:

<https://www.begambleaware.org/do-i-have-gambling-problem>

<https://www.responsiblegambling.org/for-the-public/safer-play/self-assessment-quiz>

<https://www.gamcare.org.uk/understanding-gambling-problems/self-assessment-tool>

http://www.stop-gambling.com/signs_quiz.html

For assistance in quitting gambling, you can explore QuitGamble.

It's essential to note that local regulations might differ from the general rules of our online casino. If uncertain about your eligibility or legal age to play with us, please consult a local legal expert or attorney.

What we suggest

We aim to foster an environment where gambling is enjoyable and conducted within an individual's personal boundaries.

Here are some guidelines for responsible play:

1. Establish a personal spending limit and adhere to it.
2. Engage in gambling purely for entertainment, not as a source of income.
3. Ensure you are sober and clear-headed when you gamble.
4. Remember to take breaks frequently.
5. If negative feelings begin to take precedence over the fun, consider taking a hiatus or utilizing the tools and assistance we provide.